

# BILLERICA

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### MEMORANDUM



**TO:** All Residents  
**FROM:** Bob Correnti  
**DATE:** June 27, 2017  
**RE:** **KITCHEN GARBAGE DISPOSALS**

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Kitchen garbage disposals have been a costly ongoing problem. A number of disposals have been replaced, due to rust leaks, as those residents rarely use their disposals causing the rust to eat through the disposal. We have had numerous maintenance service calls due to jammed disposals caused by improper items in the disposal. Additionally, many disposals have required replacement for a variety of reasons.

Tight budgets require us to continually review our expenditures and seek cost controls where possible. Thus, effective July 1, 2017, we will no longer replace defective disposals. Maintenance will still respond to work orders for jammed disposals. However, should the jammed disposal be defective it will not be replaced.

We realize some residents will be disappointed with regard to this decision. However, we ask and appreciate your understanding.